

INNOVATIVE HEALING

In order for us to give you the attention you deserve on your path to wellness: we ask that you please be aware of Clinic's Mission, Philosophy, and Policies:

Our Mission is to assist you in achieving physical, mental, and emotional well-being.

Our Philosophy is to educate and empower you to live in optimal wellness. This approach is comprehensive and compliments any existing health care programme.

Tardiness: Please be courteous and arrive on time for you scheduled appointment, Late arrivals force us to deduct time from your appointment in order to keep the schedule for other clients throughout the day.

Anyone arriving more than 15 mins past their scheduled time will need to rebook their appointment.

Cancellations: We do request a minimum of 24 hours advanced notice for any cancellations or rescheduling of your appointment. This is a consideration to our practitioners. Short notice will result in an office charge.

Payment of services: Payment in full is expected at the time of service. Payment is received by Credit or Debit card only. However, most of our practitioners are independent so please verify the appropriate payment with each of them individually.

At this time Innovative Healing does not offer Medicare or health Insurance rebates.

I have read and understand the clinic's mission, philosophy and policies.

Print
name: _____

Signature: _____

Date: _____



Consent to collect, use and disclose personal and health information.

Patient Privacy is important to Innovative Healing. Innovative Healing is bound by the Privacy Act 1988 and endeavours to uphold the Australian Privacy Principles in collecting, disclosing and maintaining and securing personal and health information from:

- Misuse, interference and loss and
- Unauthorised access modification and disclosure

Innovative Healing requires your consent to the collection of personal and health information about you.

Please read this information carefully and sign where indicated.

Why do we collect information?

Innovative Healing collects relevant personal and health information from you for the primary purpose of providing quality care and service.

- What information do we collect?
- Name:
- Date of Birth
- Contact details
- Family contact information
- Details about your general health (ie. allergies, medications, medical conditions) and medical history that may impact the treatment and service you receive.

You have the right to refuse to provide your information. If you choose not to provide relevant personal and/ or health information, it may however affect you receiving appropriate care and service.

When, Why and with whom we share your personal information?

Innovative Healing will share your personal information when:

- You give written permission to share with another health care provider
- Legally required by Government and regulatory bodies,
- Your nominated relatives in an emergency
- Third parties where this is required to comply with a tribunal order or to meet other legislative or regulatory requirements.

How can I get further information?

Our Privacy Policy provides further information. If you would like a copy, please ask.

Please sign below to confirm that

1- You have read this information

2- You agree to our collecting, using, disclosing your personal information - subject to any modifications made by you.

I agree to receive appointment reminders via telephones/ sms and /or email

I agree to receive updates on our services or information on our services or products

Print

name: _____

Signature: _____

Date: _____

Phone: 0417 4008 53
www. **innovativehealing.com.au**